

# Patient Financing



**The application experience with HFD**

You started an application for Patient Financing...**what happens next?**

After you choose one of the options for the applicant to complete the application on their own, they receive an email or text message with a link to finish on the HFD Easy Apply portal.

Applicant will continue the application process  
on their own time


Text to Apply

Email to Apply



The HFD application is broken down into 5 simple steps, and it takes just a few minutes to complete.

First, the applicant enters some basic information about themselves. If the applicant is not the patient, they also enter the patient's name.



1

2

3

4

5

### Who is applying for financing?

This will not impact your credit.

First Name

Jenna ✓

Last Name

Rectangle ✓

Social Security Number 9 digits required

•••••••• ✓

Date of Birth mm/dd/yyyy

Month

02

Day

12

Year

1983 ✓

### Are you also the patient?


If you are not the patient, please select this toggle in order to enter the patient's name.






Yes

☐

Apply For Financing

Next, they give HFD the best email address and phone number to reach them.







### How can we contact you?


Don't worry, we'll only contact you for billing and account purposes.  
Your communication preferences can be adjusted later in your myHFD portal.

Email Address



Phone Number 10 digits required

 +1




Back to Step 1

Apply For Financing

4

They provide their mailing and billing address, and then consent to electronic disclosure (which they can also review.)



✓

✓

3

4

5

### Where do you live & receive mail?

Address

123 Easy Ave

✓

Zip

22222

✓

City

Niceville

✓

State

Florida

⌵

Is this address also used for Billing?

Yes ☐

✓

I Certify the Following:

✓

I understand this application triggers a soft credit inquiry, which will **NOT** affect my credit score, and that my credit profile will be used to determine the pay-over-time offers that I qualify for.

✓

I have read, understand and agree to the [HFD Consent to Electronic Disclosure. Who is HFD?](#)

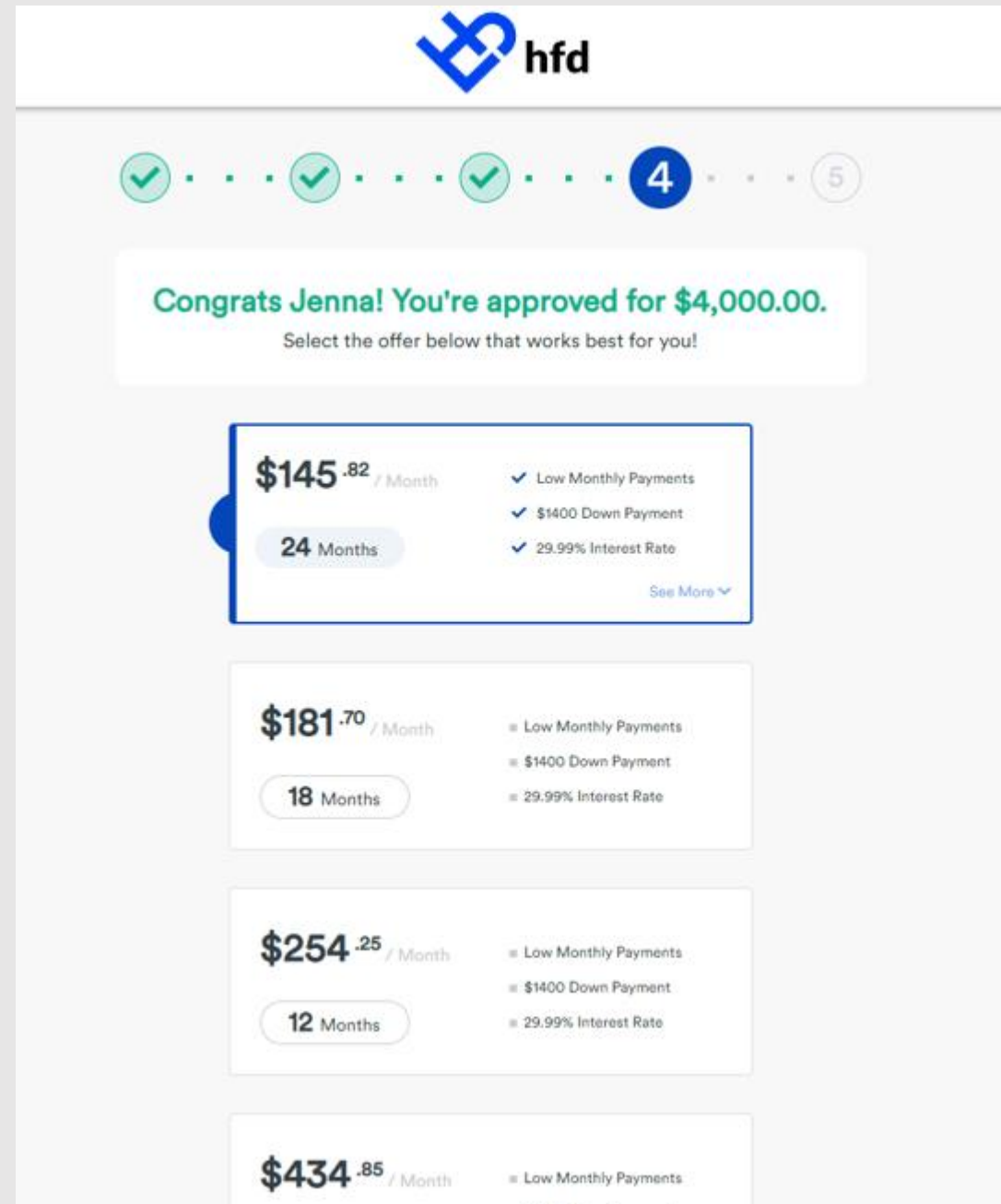
✓


I am applying for financing 2 with Annual Percentage Rates (APR) ranging from 0% - 34.99%, and terms from 6 - 24 months. In some cases, a down payment may be required.

Back to Step 2

Apply For Financing

Just thirty seconds later, HFD gives the applicant several financing options to choose from.



 hfd

✓ . . . ✓ . . . ✓ . . . **4** . . . 5

**Congrats Jenna! You're approved for \$4,000.00.**  
Select the offer below that works best for you!


**\$145.<sup>82</sup> / Month** ✓ Low Monthly Payments  
24 Months ✓ \$1400 Down Payment  
✓ 29.99% Interest Rate  
[See More](#) ▾

**\$181.<sup>70</sup> / Month** ■ Low Monthly Payments  
18 Months ■ \$1400 Down Payment  
■ 29.99% Interest Rate

**\$254.<sup>25</sup> / Month** ■ Low Monthly Payments  
12 Months ■ \$1400 Down Payment  
■ 29.99% Interest Rate

**\$434.<sup>85</sup> / Month** ■ Low Monthly Payments

Each financing option can be expanded to show all the details, so that the applicant can choose the plan that will work best for them.



✓

✓

✓

4

5

Congrats Jenna! You're approved for \$4,000.00.

Select the offer below that works best for you!

\$145<sup>.82</sup> / Month

24 Months

✓ Low Monthly Payments

✓ \$1400 Down Payment

✓ 29.99% Interest Rate

[See Less ^](#)

Payment Plan Summary

|                             |             |
|-----------------------------|-------------|
| Total Cost                  | \$4,000.00  |
| Less Down Payment Due Today | -\$1,400.00 |
| <hr/>                       |             |
| Total Amount Financed       | \$2,600.00  |
| Finance Charge              | \$890.57    |
| 29.99% Interest Rate        |             |
| Payment Plan Total          | \$3,490.57  |

7

After the applicant chooses their payment plan, they can select the monthly due date for their payments. They can choose a starting date up to 30 days in the future.

Next, they enter and submit the payment method that will be used to make their monthly payments.

The screenshot displays the hfd application interface. At the top, the hfd logo is visible. Below it, a progress bar shows five steps, with the fifth step (a blue circle with the number 5) being the current active step. The main content area is divided into several sections:


- Selected Payment Plan:** Displays "\$145.82 / month" and "24 months" with an upward arrow icon.
- Your first payment is due on:** A date input field shows "09/09/2022". Below it, a note states "Additional payments will be due on the same day every month". To the right of the date field are "X" and "✓" icons.
- Down Payment Due Today:** A green banner with a dollar sign icon and the text "Down Payment Due Today".
- Primary Payment Method:** A section titled "Primary Payment Method" with the subtitle "Used for payment and monthly auto-payment". It contains three radio button options: "Credit" (selected), "Debit", and "FSA / HSA".
- Card Information:** Two input fields labeled "Name on Card" and "Card Number" are visible at the bottom.

A calendar pop-up is open, showing "September 2022". The days of the week are listed as Su, Mo, Tu, We, Th, Fr, Sa. The date "9" is highlighted in a blue box, corresponding to the date entered in the "Your first payment is due on" field.



Done! All of the details are shown to the applicant again, and they are also sent to their inbox.

Next, the applicant can create a myHFD account to manage their payment plan, make additional payments, and find other self-service options.




## Thank you for your down payment of \$1400.00

### You're all set with your payment plan!

|                                      |                        |
|--------------------------------------|------------------------|
| You're unique Payment Plan ID is     | #5674895               |
| Your next payment will be charged on | Sept. 9, 2022 \$145.82 |

All application and payment information, along with your agreement, has been sent to the listed email address.

[View Agreement](#)




### Make life easier with myHFD


Manage your payment plan, make payments, and more online with a myHFD account. Sign up today!

[Create Account](#)

If applicants have any questions or issues with the application process, direct them to HFD support.

 <https://gohfd.com/contact-customer-support/>

 [support@gohfd.com](mailto:support@gohfd.com)

 (877) 874-3877